



Zenith Professional Training Ltd

*...providing creative business and management solution*

# Equal Opportunity, Disability, Diversity and Inclusion Policy

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Unit 10A Evelyn Court, Grinstead Road London SE8 5AD

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## **Purpose and scope**

The purpose of this Equal Opportunities Policy is to communicate our commitment to equality of opportunity in employment, with the aims of ensuring that all employees and job applicants are treated fairly and equally, and supporting the Company's objective of providing a working environment that is free from all forms of discrimination.

The policy applies to all learners, staff within the Company, including employees and other workers, such as agency workers, temporary workers and contractors. All staff are expected to put this policy into practice.

A copy of this policy will be distributed to all employees and will be made available to other workers on their engagement. Job seekers and applicants will be sent a copy of the policy on request. In addition, all employees, staff will receive specific training, briefing on this policy and the induction process for new employees, staff includes a briefing on this policy. Learners will be briefed of the policy during induction.

Any questions about the policy should be directed to Mr Dapo Ayoola

This policy does not form part of employees' contracts of employment and the Company may amend it at any time.

The policy is regularly reviewed, at least annually, and may be amended at any time.

- Encourage its employees to be vigilant and report any suspicion of fraud, bribery and other corrupt practices, providing them with suitable channels of communication and ensuring sensitive information is treated appropriately.
- Rigorously investigating instances of alleged fraud, bribery and other corruption practices and assisting the police and other appropriate authorities in any resultant prosecution.

## **Policy statement**

The Company is fully committed to providing equality in the workplace and all opportunities for, and during employment, will be afforded to individuals fairly and irrespective of age, disability, gender, gender reassignment, marital or civil partnership status, pregnancy or maternity, race including colour, ethnic or national origins and nationality, religion or belief or sexual orientation ("the protected characteristics"). We aim to create a working environment that is free from discrimination and harassment in any form, in which all staff, customers and suppliers are treated with dignity and respect.

The Company will not unlawfully discriminate in the arrangements we make for recruitment and selection or in the opportunities afforded for employment, training or any other benefit. All decisions will be made fairly and objectively. We aim, as far as reasonably practicable, to ensure that all our

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working practices are applied fairly and consistently and, where necessary, we will take reasonable steps to avoid or overcome any particular disadvantage these may cause and to promote equality.

ZP Training respects an individual's right to choose whether or not to belong to a trade union and membership status will have no bearing on an applicant's suitability for employment or result in any detrimental treatment when working for the Company.

### **Specific Responsibilities**

The Company has overall responsibility for the effective operation of this policy and for ensuring compliance with the Equality Act 2010 and associated legislation and for observing relevant Codes of Practice.

The Quality Assurance Manager is responsible for monitoring and reviewing the policy and for ensuring that all employment-related policies, procedures and practices adhere to this policy.

All staff have a responsibility not to discriminate or harass other staff, clients/customers and suppliers and to report any such behaviour of which they become aware to their Manager/Supervisor or the quality assurance Manager.

Managers/supervisors are responsible for implementing the Equal Opportunities Policy and must apply the policy as part of their day-to-day management of the Company. All Managers/supervisors will receive specific training in this policy.

### **Forms of discrimination**

**The following are forms of discrimination that this policy aims to avoid:**

**Direct Discrimination** occurs when a person is treated less favourably because of a protected characteristic that they either have or are thought to have. Direct discrimination can also occur by way of association, which is when a person is treated less favourably because, for example, their spouse or partner or other relative has the protected characteristic.

**Indirect Discrimination** occurs when a provision, criterion or practice is applied equally to everyone, but has a disproportionately adverse effect on people who share a particular protected characteristic. A person with the protected characteristic who is disadvantaged in that way has the right to complain.

To be justified the provision, criterion, or practice must be necessary for legitimate business reasons in circumstances where less discriminatory alternatives are not reasonably available

**Victimisation** occurs where someone is treated unfavourably because he/she has raised a complaint under this policy or taken legal action, in relation to any alleged act of unlawful discrimination, against the Company or because he/she has supported someone else in doing this.

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**Harassment** is unwanted conduct that violates an individual's dignity or creates an intimidating, hostile, degrading, humiliating or offensive environment. Harassment can take many different forms and may involve inappropriate actions, behaviour, comments, emails or physical contact that causes offence or are objectionable.

Harassment may involve a single incident or persistent behaviour that extends over a period of time and can occur even if someone did not mean to cause offence. It also means that a person can be subjected to harassment by behaviour that is not aimed at them directly but which they nonetheless find unpleasant.

Harassment is always unacceptable and where it relates to a protected characteristic it will amount to an unlawful act of discrimination.

**Discrimination arising from Disability** - In addition to the above, it is unlawful to treat a person unfavourably because of something that is the result, effect or outcome of their disability, unless the treatment is necessary and can be objectively justified. Furthermore, employers have a duty to make reasonable adjustments to ensure that disabled applicants, employees or other workers are not substantially disadvantaged.

**Discrimination arising from Diversity**- This involves discrimination due to differences in gender, race, religion, ethnicity, sexual orientation, disability and age. However, this type of diversity can create interpersonal conflict amongst employees due to biases and prejudices against those who are different. No discrimination must occur on the basis of diversity.

**Inclusion- ZPT is an inclusive workplace.** An inclusive workplace means everyone feels valued at work. It lets all employees feel safe to:

- come up with different ideas
- raise issues and suggestions to managers, knowing this is encouraged
- try doing things differently to how they've been done before, with management approval

An inclusive workplace can help lower the risk of [bullying, harassment and discrimination](#).

### **Creating equal opportunities in the workplace**

There are a number of ways in which the Company aims to ensure equal opportunities in the workplace, including:

#### **Recruitment and selection**

Recruitment and selection procedures will be free from bias or discrimination. Recruitment procedures will be conducted objectively and will be based upon specific and reasonable job-related criteria. Decisions regarding an individual's suitability for a particular role will be based on aptitude and ability.

We will consider making appropriate reasonable adjustments to the recruitment process to ensure that disabled applicants are not substantially disadvantaged.

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Wherever possible, vacancies will be advertised as being suitable for flexible working, to encourage applications from individuals seeking work on a part time or job share basis  
ZP Training will consider taking appropriate positive action to enable or encourage applications from persons with a protected characteristic that is under represented in the organisation.

## **Career Development and Training**

All staff will be given an appropriate induction to enable them to fulfil the responsibilities of their role. All employees will be encouraged to develop their full potential and we will not unreasonably deny an employee access to training or other career development opportunities. These will be identified as part of an ongoing performance management process and will be determined objectively, taking into account the needs of the business and available resources.

Selection for promotion will be based on objective criteria and decisions will be made on the basis of merit.

## **Terms and conditions**

Our terms and conditions of service will be applied fairly and benefits and facilities will be made available to all staff who should have access to them, as appropriate.

Zenith Professional Training operates a pay and benefits system that is transparent, based on objective criteria and free from bias to ensure that all employees are rewarded fairly for their contribution and loyalty.

Terms and conditions of employment for part-time employees will be provided on a pro-rata basis to full-time employees. Similarly, the terms and conditions for fixed term employees will be comparable with those given to permanent employees. except when different treatment can be objectively justified.

## **Employment policies and practices**

The Company aims to ensure that employment policies and practices, including any rules or requirements, do not directly or indirectly discriminate and are applied in a non-discriminatory manner. In particular, we will ensure that all disciplinary decisions are fair and consistent and that selection for redundancy is based on objective criteria.

The Company will consider making appropriate reasonable adjustments to the working environment or any work arrangements that would alleviate any substantial disadvantage these cause disabled staff.

We will aim as far as reasonably practicable to accommodate the requirements of different religions and cultures and will consider requests from employees to vary or change their working hours to enable them to care for a dependant in accordance with the Company's Flexible Working Policy.

## **Working Environment**

All individuals have a right to be treated with dignity and respect and the Company takes reasonable steps to protect staff from discrimination, bullying or harassment and, in the event of a complaint, we will take appropriate action to prevent, as far as possible, a further occurrence.

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All staff are encouraged to report any incidents of inappropriate or unacceptable behaviour at work or that occurs during the course of employment, on or off premises, including at work social events (whether organised by the Company or not) or at formal or informal events involving staff, customers or other work-related contacts.

ZP Training has a separate Harassment Policy and procedure for dealing with complaints of harassment.

### **Equal Opportunities Monitoring**

The Company will monitor the effectiveness of this policy to ensure it is achieving its objectives. As part of this process we monitor:

- the composition of job applicants and decisions in recruitment
- the composition of our workforce
- access to training, promotion and other opportunities and benefits
- the impact of our employment policies, including use of the disciplinary and grievance procedure
- dismissals and other terminations

Information collected for monitoring purposes will be treated as confidential and will not be used for any other purpose.

### **Raising a complaint of discrimination**

If you believe you have been discriminated against, you should raise the matter in accordance with the Company's Grievance Procedure. A copy of the Grievance Procedure can be found in the administration office. If you believe that you may have been subject to harassment you are encouraged to raise the matter under the Company's Harassment Policy.

Any employee who is found to have committed an act of discrimination, or breached this policy in any other way, will be subject to action under the Disciplinary Procedure, up to and including dismissal. Non-employees will be subject to appropriate formal action that may, depending on the circumstances, involve terminating any contract or agreement.

The Company will also take seriously any malicious or, in its opinion, unwarranted allegations of discrimination and will take appropriate action, disciplinary or otherwise, where necessary.

**Review Date: 13/06/2024**

**Review By: Management**

**Next Review Date: 12/06/2025**

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